



PayrHealth Provides Contracting & Credentialing Solution For Behavioral Health Provider Group

Provider Type
Provider Group

Specialty
Behavioral Health

Headquarters
Tennessee

About the Provider Group

This client is a leading provider of high-quality psychiatric care using telemedicine and ER telepsychiatry services at various hospitals. This client's service offerings include psychiatric evaluations, medication management, and psychotherapy as needed. They specialize in full transitional care, and ensure there is coordination between the hospital and outpatient clinics in order to reduce unnecessary trips to emergency departments.

600K new lives accessed with PayrHealth services

Client Need

This client contacted PayrHealth for assistance with obtaining contracts with major payors in the state of Tennessee. This client had a credentialing team in place but sought out PayrHealth because telepsychiatry was a new venture. This client also requested assistance with obtaining Medicare numbers in both Tennessee and Nebraska.

PayrHealth's Solution

This client presented a challenge with lack of brick and mortar locations to see patients, naturally, PayrHealth provided a solution. By leveraging PayrHealth's expertise and resources, this client received regulatory guidance and contact information necessary to obtain the correct state inspections and licenses to move forward. With the momentum rising, PayrHealth provided insight into additional states for potential expansions, resulting in this client entering Nebraska. With the help of PayrHealth's credentialing team this client received Medicare numbers for both states.

State	Payor	Patient Lives
Nebraska	BCBS	379K
Tennessee	Humana	216K
Tennessee	Centene	17K

Key Services Used

- Contracting and Consulting
- Analytics
- Credentialing

Client Outcome

The client accomplished its goal of obtaining contracts within both Tennessee and Nebraska with higher than anticipated rates.